#### The CQUIN Learning Network

# Community Engagement in Demand Creation for DSD: TASO Experience

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#### **TASO**

- Public Health Approach
- Rights Based Approach to Care.
- Peer to Peer Model
- Differentiated Models of Care
  - Targeted HIV testing Outreaches
  - Index client testing
  - Community ART Delivery Model-CDDPs
  - Community Client Led ART Delivery-CCLAD
  - Facility-based Care
- Evidence based Combination Prevention
- Meaningful/ Greater Involvement of PLHIV(MIPA/ GIPA)



#### TASO in numbers

Facilities	<ul><li>11 Centres of excellence</li><li>96 Public and Private not for</li><li>Profit sites in Soroti Region</li></ul>
Clientele	<b>72,000</b> in TASO centres <b>42,313</b> in public and private supported sites
VL suppression	<ul><li>94.3% in TASO centres</li><li>86% in supported sites</li></ul>
DSD coverage	80% of all clients in COEs
	<b>35/96</b> sites implementing at least one DSD model

Expert clients	23*11 in COE 15*96 in supported sites
Client council members	11*11 in COE
Representatives on Centre Advisory	2*11 in COE
committees/ HUMC	2 on the Board of
	Trustees
	Variable in supported sites
CDDPs	75*11 in COE
	10 in supported sites



## Who's the father of Scale Up?



#### **DSD Model**



### **TASO Model of Community Engagement**

- Premised on the MIPA/GIPA principles
- Expert clients-Client councils-reps on CAC-Reps on BOT
  - Engagement of local leaders at all levels
- Driven by voluntarism but important to keep motivated
- Training, mentorship and engagement
- The PLHIV community becomes an important base to scale up every other initiative
  - Useful in all the 95-95-95 cascade activities
- Targeting special groups: Adolescents, key populations, men



#### **Key Actions**

- Tailored and routine messaging
  - Health talks, community dialogues, interpersonal communication,
- Task-shifting
- Measure outcomes through surveys and other evaluations
- TASO conducts quarterly client satisfaction surveys.
- Disseminate the results, whether positive or negative.
- Major fora target clients such as Annual General Meeting, Annual Clients' Day,
- Identify key lessons and opportunities for scale up.

#### **Key Community actors**

- PLHIV
- Networks of PLHIV
- Community-Based Organisations
- Community leaders
- Health workers

## Health education in the community



#### What investments are required?

- Planning, management, coordination and supervision
- Training and capacity building for expert clients, community health workers and Health care providers
- Patient Literacy
  - Health talks, community dialogues, Champions of Change
- Tools
  - Bicycles, branding materials, IEC materials, policy and guideline documents, data collection tools
- Facilitation
  - Transport, monthly stipends

#### Use of drama to mobilise and sensitize



#### Benefits of Community Engagement in Demand Creation

- Sustainability
- Efficiency
  - Ease of integration and leveraging of resources
- Reduced stigma and discrimination
- Ongoing adherence counselling and support in facility and community
- Institutional memory



#### Conclusion

"It's not about everybody getting the same thing. It's about everybody getting what they need in order to improve the quality of their situation."

- Cynthia Silvia Parker, Interaction Institute for Social Change

## There is always room at the top for scale up





## THE AIDS SUPPORT ORGANIZATION TASO















