



CQUIN South-to-South Learning Exchange Visits

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HIV LEARNING NETWORK
The CQUIN Project for Differentiated Service Delivery

Outline

- **Why South-To-South Exchange Visits?**
- The Approach
- Outcomes
- Lessons learned
- Next steps/Way forward

Why south-to-south exchange visits?

Demonstration of successful
DSD models and tools

Implementation support:
training, technical assistance,
and support for QI activities

Implementation science



Increased **demand** from ministries
of health and recipients of care

Increased **supply** of high-quality
DSD services for people living
with HIV

Increased knowledge base



Increased coverage
and quality of DSD
services for HIV,
leading to enhanced
health outcomes and
programmatic
efficiencies

- Peer-to-peer learning is highly influential
- S2S visits provide “experiential evidence” that empower participants to identify new approaches, advocate and lead the change process

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CQUIN's Approach to S2S Visits

CQUIN's S2S visits are carefully “curated” for maximum impact on DSD scale-up:

- ✓ Selection
- ✓ Planning and preparation
- ✓ Implementation
- ✓ Evaluation and follow up

Selection

- CQUIN member countries formally propose S2S visits based on DSD-related best practices they wish to observe
- Teams submit concept notes, including visit objectives, proposed activities, and anticipated outcomes
- These are reviewed and prioritized based on alignment with visiting country DSD action plans, likelihood that the trip will contribute to DSD scale-up, balance among network countries, and concurrence from host country

Planning & Preparation

Collaborative development:

- Agenda and activities are developed to align with the approved scope of work and objectives
- Participants from host and visiting countries are nominated by MOH and/or PEPFAR agencies

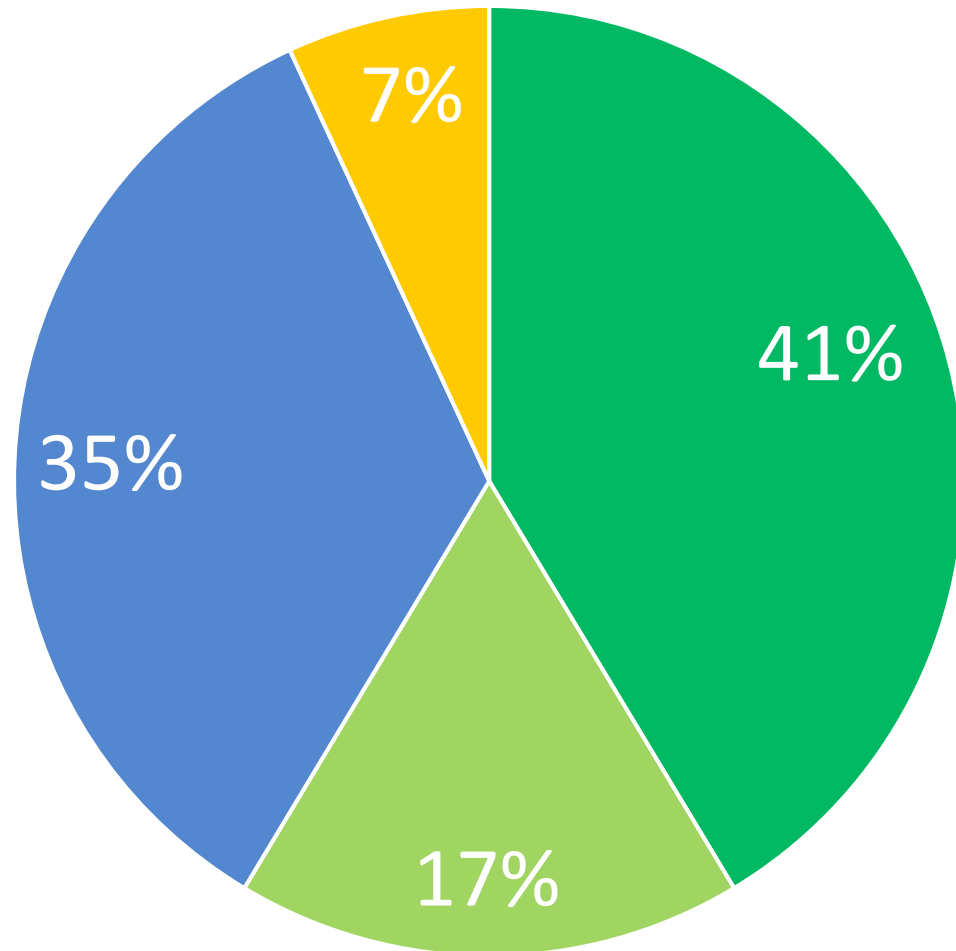
Implementation and Evaluation

- **CQUIN staff participate in all visits**
 - Focus strategic discussions on visit objectives
 - Identify opportunities for joint learning
 - Support logistics
- **Each country team writes a trip report highlighting lessons learned and develops a post-travel action plan**
 - CQUIN staff track action items and document implementation and policy/program impacts
- **A more formal post-visit evaluation questionnaire is being piloted**

Outline

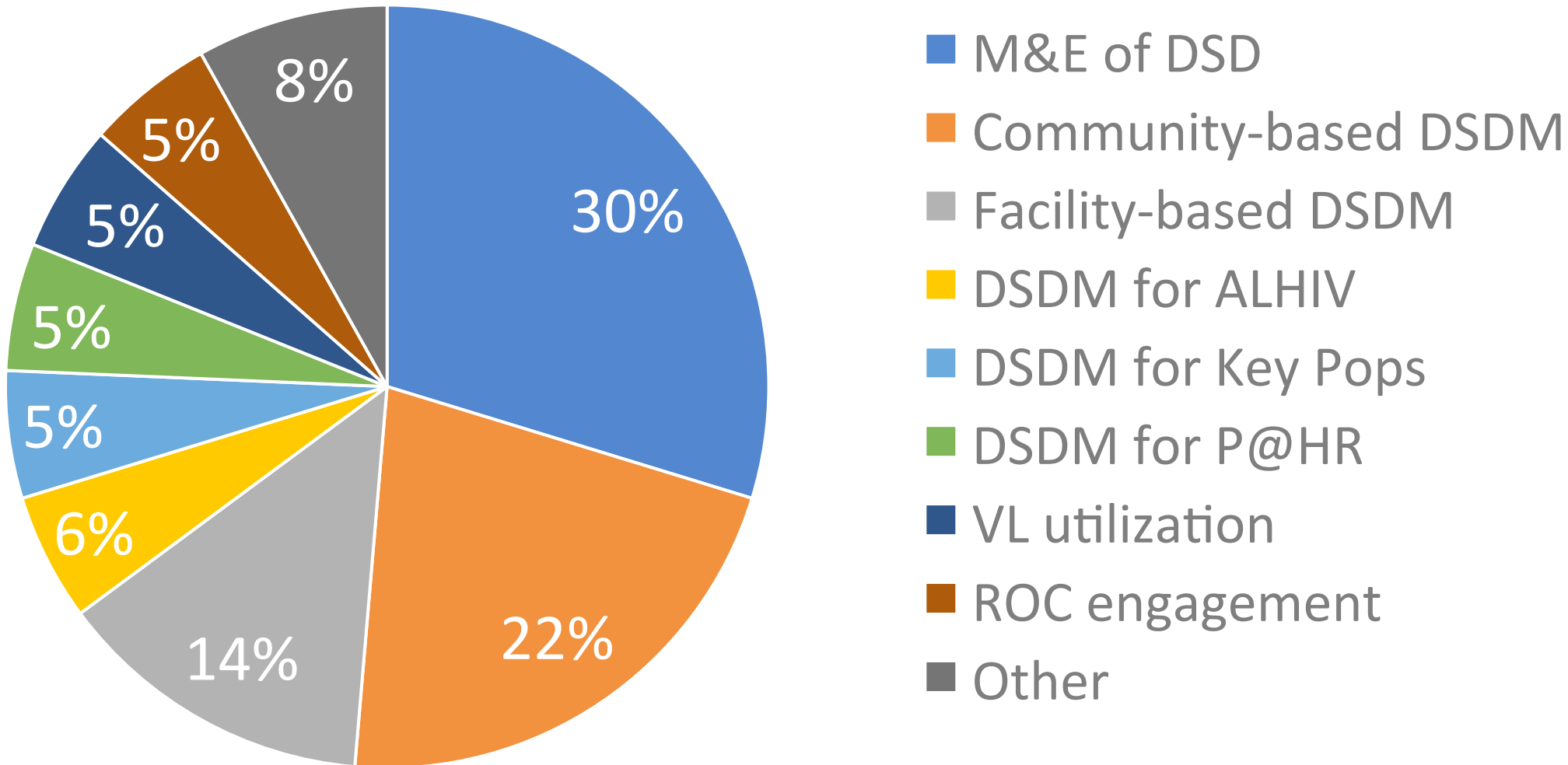
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Outcomes - Status of S2S Requests



- Approved - visit completed
- Approved - visit pending
- Decision pending
- Not approved

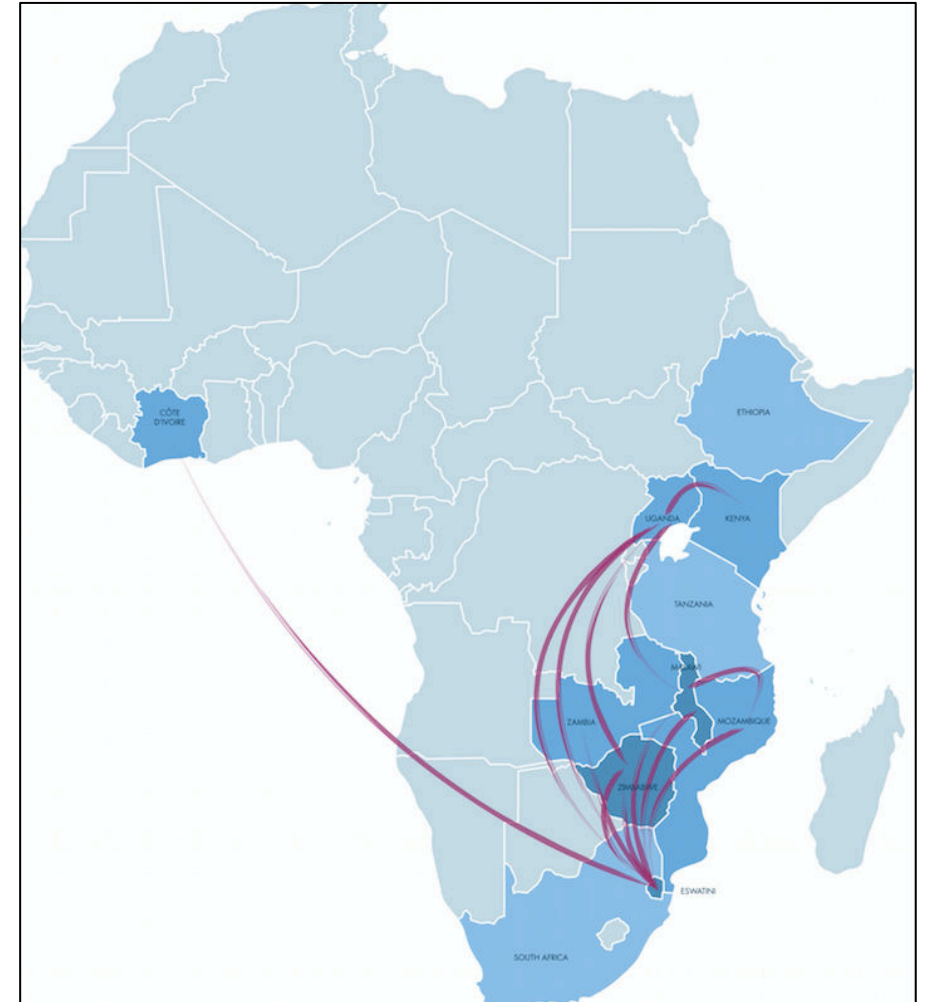
Outcomes 2: Topics of Interest for S2S Visit Requests



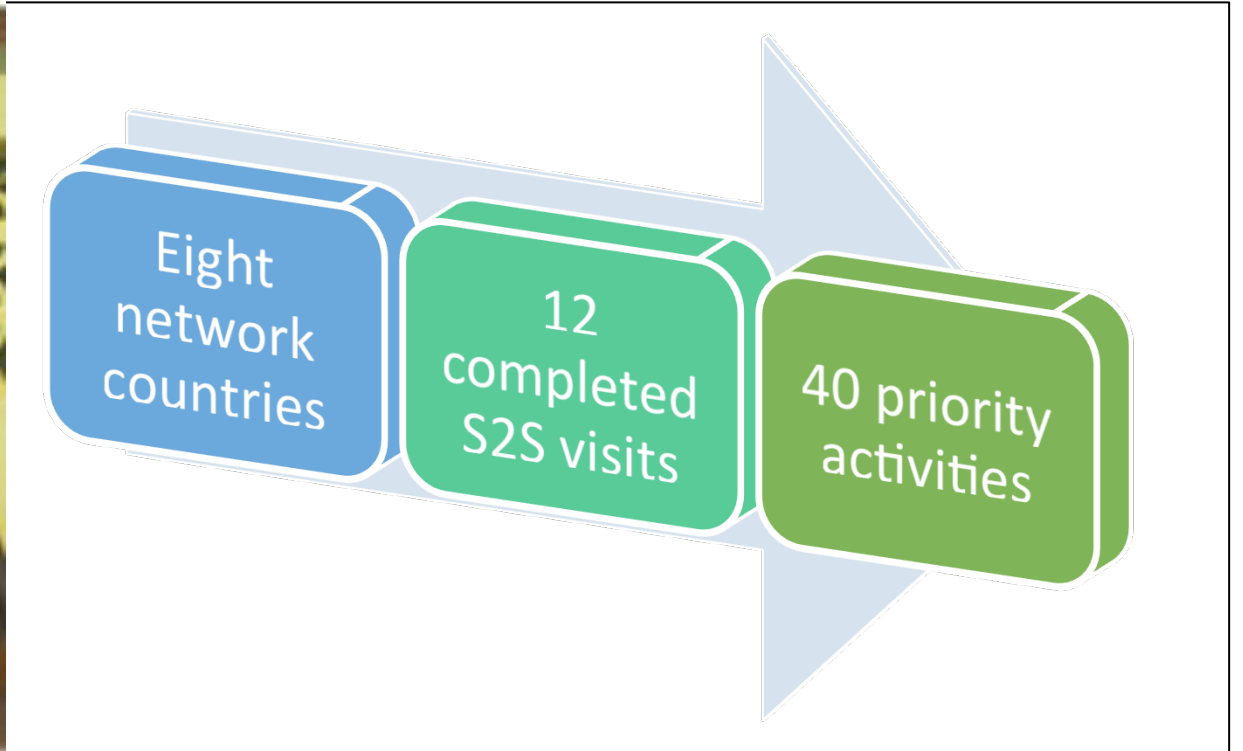
Outcome 3: Completed Visits

12 visits have been completed by eight countries

- Malawi hosted Eswatini in June 2017
- Eswatini hosted Zimbabwe in July 2017
- Eswatini hosted Mozambique in August 2017
- Malawi hosted Mozambique in August 2017
- Uganda hosted Malawi, Eswatini and Kenya in June 2018
- Eswatini hosted Cote d'Ivoire, Malawi, Uganda, Zambia and Zimbabwe in June 2018

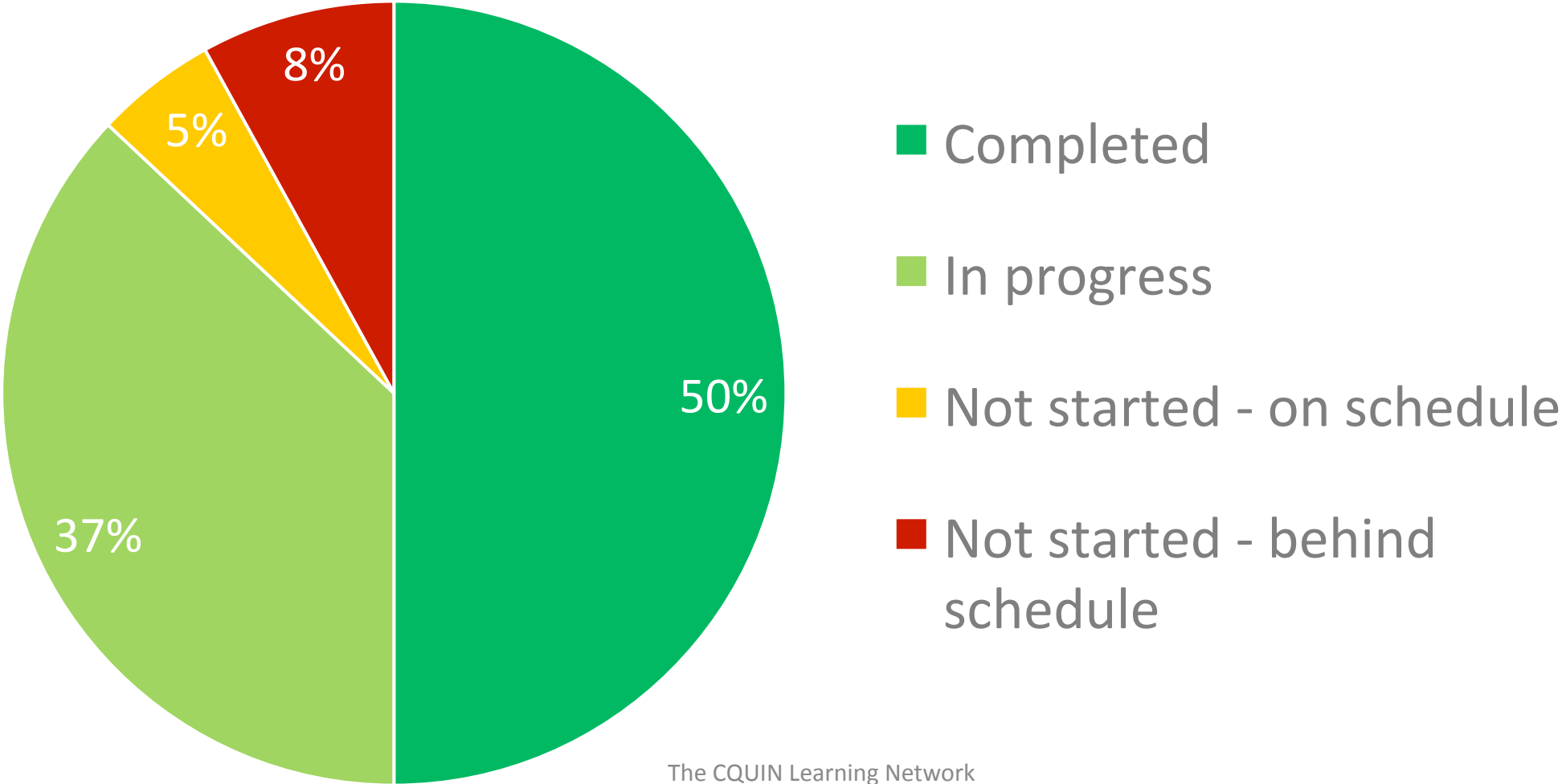


Outcome 4: From Traveling to Action

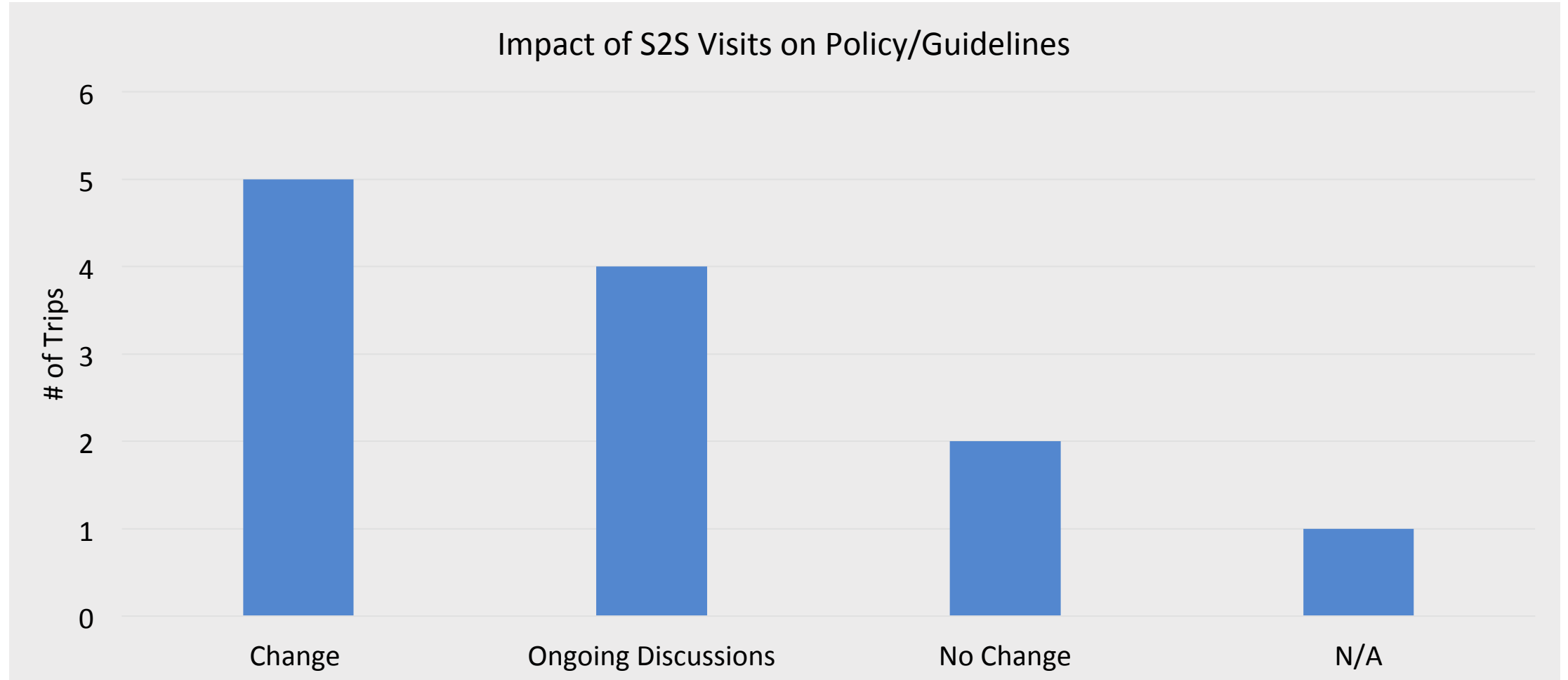


Outcome 5: From Action to Implementation

Status of S2S Action Items



Outcome 6: From Implementation to Impact



Outcome 7: Illustrative impacts linked to S2S visits

- ❖ **Eswatini to Malawi** (June 2017): Eswatini Teen Clubs upgraded to Treatment Clubs, relevant indicators added to CMIS module, systems to transition adolescents to adult care completed.
- ❖ **Mozambique to Eswatini** (August 2017): Mozambique is piloting the Outreach Refill model with plans to scale up in FY19
- ❖ **Mozambique to Malawi** (August 2017): Mozambique national DSD guidelines adapted to include ART refills during Teen Club sessions
- ❖ **Uganda to Eswatini** (June 2018): Uganda national DSD guidelines reviewed, and implementation of Early Morning Refill model was clarified
- ❖ **Zambia to Eswatini** (June 2018): Early Morning Refills added to Zambia's National DSD framework.

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Lessons Learned

- S2S visits are effective in influencing policy/program change to promote DSD scale up
- Having principal decision makers on the trip is critical for any S2S visit to be impactful
- A combination of having consensus-based scopes of work, and a CQUIN team member ensuring discussions are strategically focused is vital to achieving visit objectives
- Long lead-time for planning S2S visits are needed for some countries that have protocol-related bureaucracies

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Next Steps/Way forward

- Improve S2S planning process by working with MoH and PEPFAR leadership to strengthen selection criteria for the visits
- Continue to track implementation of action plans and provide catalytic technical assistance where needed to maximize impact of S2S visits
- Support outstanding visits that have already been approved and finalize decision on those pending

“A big river is enlarged by its tributaries” ---Malawian Proverb



“That was a great practical experience and it gave us confidence to add it in our guidelines”

- Dr. Hudson Balidawa (Uganda)