

**Delivering High-Quality Differentiated HIV Services at Scale:
A CQUIN Learning Network Workshop**
Nairobi, Kenya | 23-26 June, 2019

Sunday 23 June

- 1:00 – 4:00 **Registration**
- 6:00 – 8:00 **Opening Reception and Dinner**

Monday 24 June

- 8:00 – 8:30 **Registration**
- 8:30 – 9:00 **Session 1: Keynote address – Quality HIV Services**
Miriam Rabkin, ICAP at Columbia (Framing remarks)
Charles Holmes, Georgetown University (Keynote address)
- 9:00 – 10:00 **Session 2: Panel Presentations | Defining DSD Quality Standards: What do we mean when we say “high quality” DSD?**
Co-Moderators: Ade Fakoya (Global Fund) & Barbara Mambo (NASCOP Kenya)
- Martin Msukwa, ICAP South Africa: CQUIN QI-for-DSD Community of Practice
 - Clorata Gwanzura, MoHCC Zimbabwe: Recipient of care preferences for DSD models in urban Zimbabwe – a discrete choice experiment
 - Nelson Otwoma, NEPHAK (Kenya): Recipient of care perspective
- 10:00 – 10:30 *Tea Break*
- 10:30 – 12:30 **Session 3: Breakout Session | Country Teams Paired to Discuss DSD Quality Standards and Challenges**
Co-Moderators: Tendai Nyagura (USAID Zimbabwe) & Thembe Dlamini (Eswatini MOH)
- 12:30 – 2:00 *Lunch*
- 2:00 – 3:00 **Session 3, continued: Report-back from Breakout Sessions**
Co-Moderators: Tendai Nyagura (USAID Zimbabwe) & Thembe Dlamini (Eswatini MOH)
- 3:00 – 3:30 *Tea Break*
- 3:30 – 5:00 **Session 4: Panel Presentations | Measuring DSD Quality: How do we know if we’re delivering high-quality DSD?**
Co-Moderators: Vindi Singh (WHO) & Annie Mvula (CDC Zambia)
- Hervé Kambale, Eswatini National AIDS Program: Eswatini’s DSD QA tool
 - Josen Kiggundu, MOH Uganda: Supportive supervision approach
 - Stella Kentutsi, NAPHOFANU (Uganda): Measuring and addressing stigma
 - Valentin Keipo, ITPC: ITPC Community treatment monitoring in Cote d’Ivoire
 - Tonderai Mwareka, ZNNP+ (Zimbabwe): Recipient of care perspective
- 5:00 – 5:30 **Session 5: Wrap-up and Plans for Day 2**

- 8:30 – 8:40 **Welcome and Recap of Day One**
Peter Godfrey-Faussett, UNAIDS
- 8:40 – 9:00 **Session 6: Keynote Address – Using QI to Enhance HIV Services**
Ivan Teri, EGPAF
- 9:00 – 10:00 **Session 7: Panel Discussion | Quality Improvement Case Studies**
Co-Moderators: Anne Marie Dem Niacadie (MoH CI) + Bactrin Killingo (ITPC)
- Maureen Inimah, MOH Kenya: Improving the fidelity of DSD models in Kenya
 - Marissa Courey, CDC SA: Using an electronic information system to improve the Central Chronic Medicine Dispensing & Distribution (CCMDD) model in South Africa
 - Aysha Ismail, City of Cape Town City Health: Improving the quality of adherence clubs in Cape Town – the club audit and club champions group
 - Nancy Zyongwe, MoH Zambia, Building a QI-for-DSD learning network in Zambia
- 10:00 – 10:15 Tea Break
- 10:15 – 11:00 **Session 7: Panel Discussion | Quality Improvement Case Studies – continued**
Co-Moderators: Anne Marie Dem Niacadie (MoH CI) + Bactrin Killingo (ITPC)
- John Bosco Ddamulira, Makerere School of Public Health: Using QI methods to maximize DSD impact and efficiencies in Uganda
 - Michael Odo, Malawi MOH: Optimizing VL utilization in Malawi
 - Berhanu Tekle, ICAP Ethiopia: Improving VL coverage in Ethiopia
- 11:00 – 12:30 **Session 8: Tools Lab**
- 12:30 – 2:00 Lunch
- 2:00 – 4:30 **Session 9: Parallel Breakout Sessions | Root Cause Analysis of Priority Quality Challenges**
Co-Moderators: Cordelia Katureebe (MOH Uganda) & Miriam Rabkin (ICAP NY)
- Ensuring that VL testing occurs on schedule for everyone in DART models
Facilitators: Martin Msukwa (ICAP-SA) & Sylvain Ehouman (ICAP-CI)
 - Providing adequate and updated information and education to recipients of care and communities to improve demand for DART models
Facilitators: Michael Odo (MOH Malawi) & Lauren Walker (ICAP NY)
 - Ensuring that DSD-specific M&E tools are used consistently and correctly
Facilitators: Milembe Panya (ICAP Tz) & Nancy Zyongwe (MOH Zambia)
 - Correctly categorizing recipients of care as eligible *vs.* ineligible for DART (e.g., stable *vs.* unstable)
Facilitators: Redempta Mutei (ICAP Kenya) & Ivan Teri (EGPAF)
 - Participant choice / “wild card” topic
Facilitators: Mukuka Mwamba (ICAP Zambia) & Berhanu Tekle (ICAP Ethiopia)
- 4:30 – 5:30 **Session 9, continued: Report-back from Breakout Session**
Co-Moderators: Cordelia Katureebe (MOH Uganda) & Miriam Rabkin (ICAP NY)

Wednesday, 26 June

- 8:30 – 8:40 **Welcome and Recap of Day Two**
Peter Preko, ICAP/CQUIN
- 8:40 – 9:00 **Session 10: Keynote Address | Recipient of Care Perspective**
Lawrence Khonyongwa, Malawi Network of People Living with HIV
- 9:00 – 10:30 **Session 11: Parallel Breakout Sessions | Achieving Quality for Specific DART Models**
Co-Moderators: Mastidia Rutaihwa (MOH Tanzania) & Mohamud Mohamed (NASCOPI Kenya)
- Facility-based individual models (e.g., visit spacing, fast track)
Co-Facilitators: Samson Haumba (URC Eswatini) & Peter Ehbrenkeranz (Gates)
 - Facility-based group models (clubs)
Co-Facilitators: Anna Grimsrud (IAS) & Maureen Syowai (ICAP)
 - Community-based individual models (e.g., PODI, outreach, CCMDD)
Co-Facilitators: Baker Bakashaba (TASO) & Fatima Tsiouris (ICAP)
 - Community-based group models (e.g., CAGs)
Co-Facilitators: Marcelo Freitas (ICAP Moz) & Greet Vandebriel (ICAP CI)
- 10:30 – 11:00 **Session 11, continued: Report-back from Breakout Session**
Co-Moderators: Mastidia Rutaihwa (MOH Tanzania) & Mohamud Mohamed (NASCOPI Kenya)
- 11:00 – 11:30 Tea Break
- 11:30 – 1:00 **Session 12: Breakout Session | Individual Country Team Strategies**
Co-Moderators: Peter Preko & Siphive Shongwe
- 1:00 – 2:00 Lunch
- 2:00 – 3:30 **Session 12 continued | Country Team Report Back and Discussion**
Co-Moderators: Peter Preko & Siphive Shongwe
Panelists/respondents: Bactrin Killingo (IPTC), Cordelia Katureebe (MOH Uganda), Tendai Nyagura (USAID Zimbabwe), Martin Msukwa (ICAP SA)
- 3:30 – 5:00 **Session 13: Closing Remarks and Way Forward**