## Session 3a: Integrated Differentiated Service Delivery for KP: Case Studies Questions and Answers

- Is PEPFAR supporting hormonal therapy for the program or is there another donor picking up hormonal therapy?
  *Response*: Hi there - hormone therapy is provided by department of health. PEPFAR supports the human resources and the govt provides drugs and commodities
- 2. What are the challenges you have faced in working with transgender women? *Response:* GBV/IPV, homelessness, social relief, stigma and discrimination
- 3. To what extent would you say hormonal therapy is an enabler for uptake of HIV services. would the program do well without hormonal therapy support as a central intervention? *Response*: trans criminalization is defined by criminalization or prosecution specifically targeting trans people. It's not only criminalization ...even better than non-criminalization are "protective laws" that explicitly grant equal rights and protect against discrimination.
- Just wanted to be clear, did the MoH in South Africa put hormone therapy on the essential medicines list? I wonder if you could say more about the role WITS played or how that decision was arrived at.
  *Response*: The National Department of Health registered HRT for gender incongruency. This was done through advocacy and an evidence-based approached. As leigh said - TG advocacy has
- 5. Dear Jenipher where do you get your funds to implement your projects? *Response:* Our program is PEPFAR funded through USAID

been long-standing in South Africa through organisations such as S.H.E

- 6. Does the program have a violence mitigation and response mechanism built in? *Response*: We work with Gender Dynamix, S.H.E to address violence and HR violations through their ReACT platform
- 7. My question is to Leigh-Ann from SHE, How has the community responded to online support group and what approach can other transgender organization in West Africa use in creating demand creation apart from online group *Response*: We use online platforms such as WhatsApp and Facebook to respond to transgender women who are in need of service and to conduct small group discussions. It has been fairly well received, bearing in mind poverty as a limitation.
- 8. Are their laws against Key populations like the transgender, sex workers in South Africa. What's the impact of such laws to health seeking behaviors among these key populations. And what has been done to reduce negative effects of such laws in case they exist? *Response:* There are no specific laws against key pops in South Africa but sex work is criminalised, which has an impact on uptake of health services. Bear in mind that the legal framework is not always reflected of social realities in South Africa. For example, many trans women do not access ART because they do not have identity documents that reflect their gender identity

9. Sou Orlando Cobre e sou colaborador da Associação Lambda em Moçambique que trabalha para na advocacia para a comunidade LGBT, antes gostava de parabenizar pelas apresentações. a minha questão vai para Rutenda, gostava de perceber melhor sobre os serviços integrados que referiu relativamente as terapias para as mulheres transgênicas, e como é que são tratados os casos de maus tratos observados nos cuidados e tratamentos principalmente para as pessoas que vivem com HIV?

I'm Orlando Cobre and I'm a member of the Lambda Association in Mozambique who works for the LGBT community, before I would like to congratulate you on the presentations. my question goes to Rutenda, I would like to understand better about the integrated services that you mentioned regarding therapies for transgenic women, and how are cases of maltreatment observed in care and treatment mainly for people living with HIV treated?

*Response*: Hi Orlando - the integrated services pertain to HIV/HRT/Mental Health and addressing social and structural issues. In terms of maltreatment for HIV positive TGD persons - we have pathways to report these through our partners. Hope that answers your questions

- Pouvons-nous avoir le guide sur les activités de santé mentale chez les populations clés ? Merci Can we have the guide on mental health activities in key populations?
  <u>Response</u>:
- 11. What's the rationale for transfers of suppressed FSWs from the DIC to the public health facility? Are the DICs able to provide the package of care without "time" limitation? *Response:* Our program is PEPFAR funded through USAID
- 12. What services are available for FSW who become pregnant? *Response*: FSW who fall pregnant are referred to ANC units
- 13. Are the services provided to the FSW for free? *Response:* Yes, services are provided for free.
- 14. How are the FSWs viewed in the community? Are there any data on prevalence of SGBV from your country? Response:
- 15. For us in West Africa there is a limited support when it comes to data and electronic devices looking at the poverty rate, so my concerns are what better approach can we established in order to respond to demand creation of the trans community? *Response:* Another approach is to use community champions these are people who have networks and are trusted by the community. Most of these people are happy to volunteer and have that sense of altruism to ensure their community receive services
- 16. Do u implement any home based care interventions for transgender women. How do we ensure family social support? *Response*: Michael, when you work in HIV services for the transgender women community, one has to inevitably work around palliative care. The palliative and home based care are almost always left to other transgender women, especially in situations where families are hostile. These are ad hoc services provided from peer to peer

- 17. Thanks again for this presentation. please share some challenges if any about the one stop shop service delivery. I learned more about advantages in your presentation and not challenges. *Response*:
- Comment arrivez vous a faire cette integtation des soins differencies dans un environnement legal contraignant How do you manage to integrate differentiated care in a legally binding environment?

Response: