

**Delivering High-Quality Differentiated HIV Services at Scale:
A CQUIN Learning Network Workshop**
Johannesburg, South Africa | 26-29 April, 2022

Tuesday 26 April

1PM – 4PM **Registration and Pre-Meetings**

6PM – 8PM **Opening Reception and Dinner**

Moderator: Witness Kanengoni, ICAP South Africa

Peter Preko, ICAP/CQUIN

Solange Baptiste, ITPC

Katy Godfrey, OGAC/PEPFAR

Nathan Ford, WHO

Zukiswa Pinini, South Africa National Department of Health

Wednesday 27 April

7:30 – 8:00 **Registration & COVID protocols**

8:00 – 8:30 **Session 1: Plenary Session | DSD Quality Management**

Moderator: Peter Preko, ICAP/CQUIN

COVID Briefing, Musa Manganye, NDOH South Africa

Keynote Address, Miriam Rabkin, ICAP New York

8:30 – 10:00 **Session 2: Plenary Session | Defining and Measuring DSD Quality**

Co-Moderators: Michael Odo, MOH Liberia & Lillian Mworeko, ICWEA

- Martin Msukwa, ICAP/CQUIN: Assessing DSD Quality: Lessons Learned
- Bohoussou Koffi Simplicie, MOH Côte d'Ivoire: Using the CQUIN Quality Toolkit in CI
- Maria Insua, OGAC: Assessing DSD program quality with PEPFAR data
- Panel discussion:
 - o Brown Chiwandira, MOH Malawi
 - o Ivan Teri, EGPAF
 - o Idrissa Songo, NETHIPS Sierra Leone
 - o Serge Clotaire Billong, NAC Cameroon

10:00 – 10:30 *Tea Break*

10:30 – 12:30 **Session 3: Breakout Session | Country teams meet in groups to discuss their DSD programs, context, dashboard scores and DSD quality challenges**

Co-Moderators: Martin Msukwa, ICAP/CQUIN & Wokie Cole, Liberia Network of PLHIV

12:30 – 2:00 *Lunch*

2:00 – 3:00 **Session 3 continued: Plenary report-back**

Co-Moderators: Martin Msukwa, ICAP/CQUIN & Wokie Cole, Liberia Network of PLHIV

3:00 – 3:30 *Tea Break*

3:30 – 4:30 **Session 4: Breakout Session | Single-country breakouts to work on QM action plans**

Moderator: Rachel Mudekerezwa, ICAP/CQUIN

Thursday 28 April

- 7:30 – 8:00 Registration & COVID protocols
- 8:00 – 8:15 **Welcome and Recap of Day One**
Martin Msukwa, ICAP/CQUIN
- 8:15 – 9:15 **Session 5: Plenary Session | Using Quality Management to Enhance DSD Services in Zimbabwe and Eswatini**
Co-Moderators: Baker Bakashaba, TASO Uganda & Ivan Teri, EGPAF
- Emmanuel Govha, MoHCC Zimbabwe
 - Thembe Dlamini, MOH Eswatini
 - Tatenda Makoni, ZNNP+ Zimbabwe
 - Nompilo Gwebu, MOH Eswatini
- 9:15 – 10:30 **Session 6: Plenary Session | Quality Management Case Studies**
Co-Moderators: Hélder Macul, MOH Mozambique & George Tidwell, HRSA
- Steve Akoth, ICAP Kenya: Improving VL coverage and utilization for adolescents on ART in Kenya
 - Clara Nyapokoto, MOH Eswatini: QIC to improve PrEP amongst PBFW in Eswatini
 - Mirtie Getchew, Ethiopia MOH: Using a recipient of care score card to improve services for FSW in Ethiopia
- 10:30 – 11:00 *Tea Break*
- 11:00 – 12:30 **Session 7: Plenary Session | Client Satisfaction – Assessing recipient of care perceptions of DSD quality**
Co-Moderators: Anna Grimsrud, IAS & Clorata Gwanzura, MoHCC Zimbabwe
- Kombatende Sikombe, CIDRZ Zambia
 - Idah Mokhele, HE2RO/University of the Witwatersrand: Comparing recipient of care satisfaction with DSD models *vs.* conventional care
 - Edward Katto, MOH Uganda, Linking client satisfaction to QI in Uganda
 - Panel discussion:
 - o Stella Kentutsi, NAFOPHANU Uganda
 - o Lawrence Khonyongwa, Malawi Network of People Living with HIV
 - o Nicholas Vako, RIP+ Cote d'Ivoire
- 12:30 – 2:00 Lunch
- 2:00 – 3:00 **Session 8: Country Group Breakout Sessions | Discuss action plans for national DSD quality management strategies**
Co-Moderators: Martin Msukwa, ICAP & Helen Etya'ale, ITPC
- 3:00 – 3:30 Tea Break
- 3:30 – 4:30 **Session 8, continued**
Co-Moderators: Martin Msukwa, ICAP & Helen Etya'ale, ITPC

Friday 29 April

- 7:30 – 8:00 Registration & COVID protocols
- 8:00 – 8:10 **Welcome and Recap of Day Two**
Rudo Kuwengwa, ICAP/CQUIN
- 8:10 – 8:30 **Session 9: Keynote Address | Recipient of Care Perspective**
Moderator: Peter Preko
Jeffrey Walimbwa, ISHTAR Kenya
- 8:30 – 10:30 **Session 10: Parallel Sessions | Realizing Quality for Specific Populations**
- 10a: Ensuring high-quality DSD services for KP groups**
- Cassia Wells, ICAP New York
 - Kerry Mangold, South-to-South Learning Network
 - Jeffrey Walimbwa, ISHTAR Kenya
 - Grace Kamau, African Sex Workers Alliance
 - Ava Mrima, Jinsiangu Kenya
 - Ndivhuwo Rambau, TAC South Africa
- 10b: Integrating high quality family planning services into DSD models**
- Nandita Sugandhi, ICAP NY
 - Rachel Mudekerza, ICAP Cote d'Ivoire
 - Soukeye N'diaye, RNP+ Senegal
 - Edward Katto, MOH Uganda
 - Alemtsehay Abebe, MOH Ethiopia
- 10c: Integrating high quality TB preventive treatment (TPT) into DSD models: developing quality standards**
- Greet Vandebriel, ICAP Burundi
 - Lawrence Khonyanga, MANET+ Malawi
 - Nicholas Vako, RIP+ Cote d'Ivoire
 - Clorata Gwanzura, MoHCC Zimbabwe
 - Cheikh T. NDour, MOH Senegal
 - Ponesai Nyika, MoHCC Zimbabwe
- 10d: Delivering high quality Advanced HIV Disease (AHD) services**
- Maureen Syowai, ICAP Kenya
 - Peter Ehrenkranz, Bill & Melinda Gates Foundation
 - Lindiwe Simelane, Eswatini AIDS Support Organization
 - Linah Kampilimba Mwangu, CIHEB Zambia
 - Paul Nyasulu, MOH Malawi
- 10e: How to assess client satisfaction and use the information to improve programs – methods, experiences, and lessons learned**
- Miriam Rabkin, ICAP NY
 - Tatenda Makoni, ZNNP+ Zimbabwe
 - Kombatende Sikombe, CIDRZ Zambia
 - Baker Bakashaba, TASO Uganda
 - Rudo Kuwengwa, ICAP Zimbabwe
 - Mary Guam Howe Jackson, MOH Liberia
- 10f: Ensuring high-quality differentiated HIV testing services**
- John Bosco Matovu, ICAP Kenya
 - Lynne Wilkinson, IAS
 - Hudson Balidawa, Uganda MOH

- Lauren De Kock, Aurum, South Africa
- Grace Muthoni, NEPHAK Kenya

10:30 – 11:00 Tea Break

11:00 – 12:30 **Session 11: Plenary Session | QM Case Studies, Continued**

Co-Moderators: Oscar Rwabiyago, CDC Tanzania & Elsie Ayeh, Ghana National Network of Positives

- Stanley Ngoma, MOH Malawi: Improving the quality of AHD services with a QI Collaborative
- Maureen Tshabalala, IHI South Africa: Improving TB case finding using the “SPRINT” method
- Horatio Cailiche, ICAP Mozambique: Improving services for PBFW in Mozambique

12:30 -2:00 Lunch

2:00 – 3:30 **Session 12: Plenary Session | Country Action Plans, Closing Remarks and Way Forward**

Co-Moderators: Peter Preko, ICAP/CQUIN & Aleny Conto, MOH Mozambique

- Selected countries report back on overall QM plans
- Lillian Mworeko, ICWEA
- Rose Nyirenda, Director of the HIV Treatment Unit, MOH Malawi
- Katy Godfrey, Office of the Global AIDS Coordinator (OGAC)/PEPFAR
- Peter Ehrenkranz, Bill & Melinda Gates Foundation
- Zukiswa Pinini, South Africa National Department of Health