



# Differentiated Service Delivery Scale-up in Côte d'Ivoire: Implementation Status and Perspectives

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## BACKGROUND

Côte d'Ivoire made significant progress toward control, including implementation against the HIV epidemic. In 2021, 80% of persons living with HIV knew their HIV+ status; of these, 96% were on ARV Therapy (ART), and 84% had a suppressed viral load.

- Côte d'Ivoire joined the CQUIN network in 2018
- Since 2021, Côte d'Ivoire has received support from The Global Fund in the context of the DSD Strategic Initiative. Through planning and coordination of DSD activities led by the PNLs' DSD Coordinator, the guidelines and model procedures were developed for the following: (a) children and adolescents, (b) key populations (KPs) [SW (sex workers), MSM (men who have sex with other men), IDU (injectable drug users)], (c) PG/BF (pregnant & breastfeeding women), (d) men, (e) differentiated testing services for HIV, (f) AHD (advanced HIV disease).
- Development of national DSD quality standards are in process
- Recipients of care (RoC) are actively involved in DSD, starting from concept note development until validation of all the DSD processes.

## DSD IMPLEMENTATION

- There are five less-intensive DART models currently implemented in Côte d'Ivoire
- All HIV-positive people who are declared stable may benefit from less-intensive models
- There are 2,473 facilities providing ART; however, 523 (21%), report less-intensive DSD data.
- There are 146,205 people on ART enrolled in a less-intensive model, corresponding to 91% of stable clients.

Figure 1: DSD Model Mix: Results vs. Targets

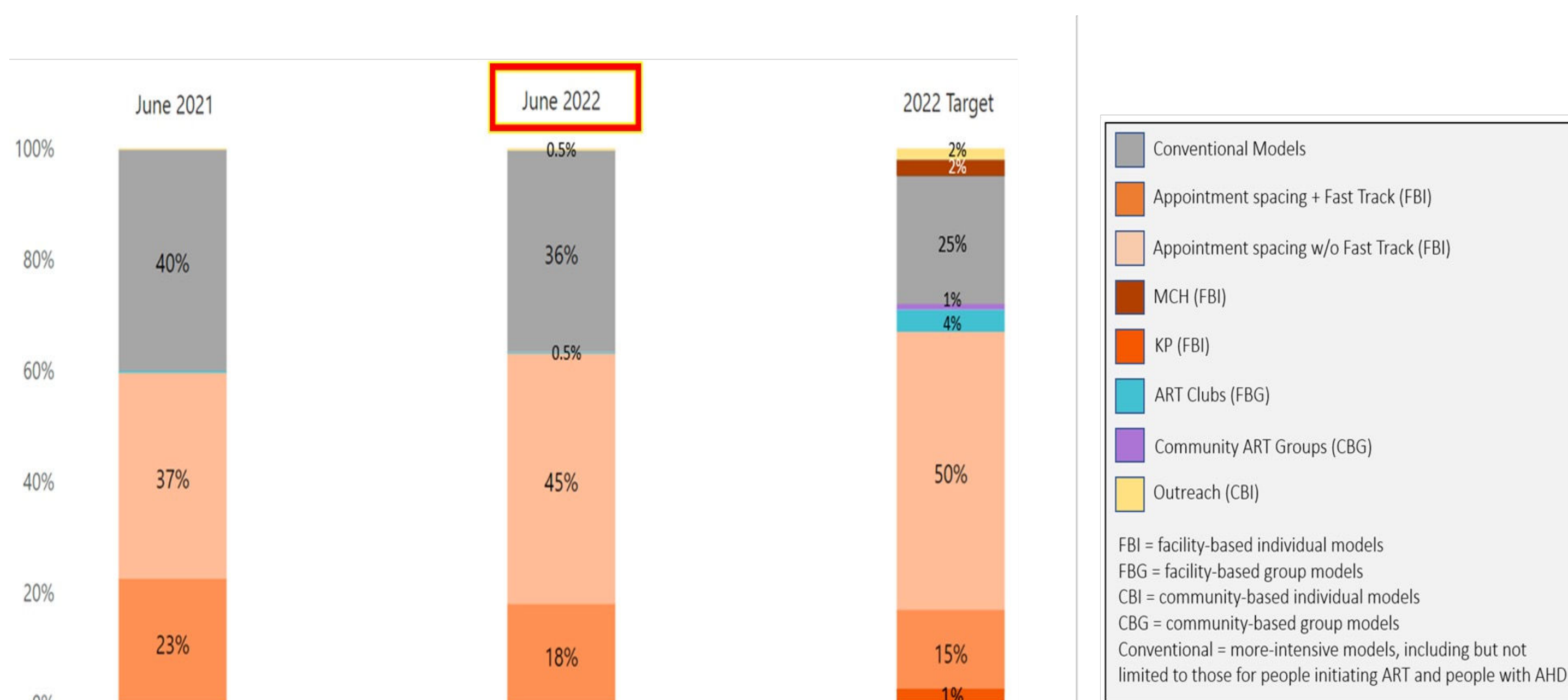
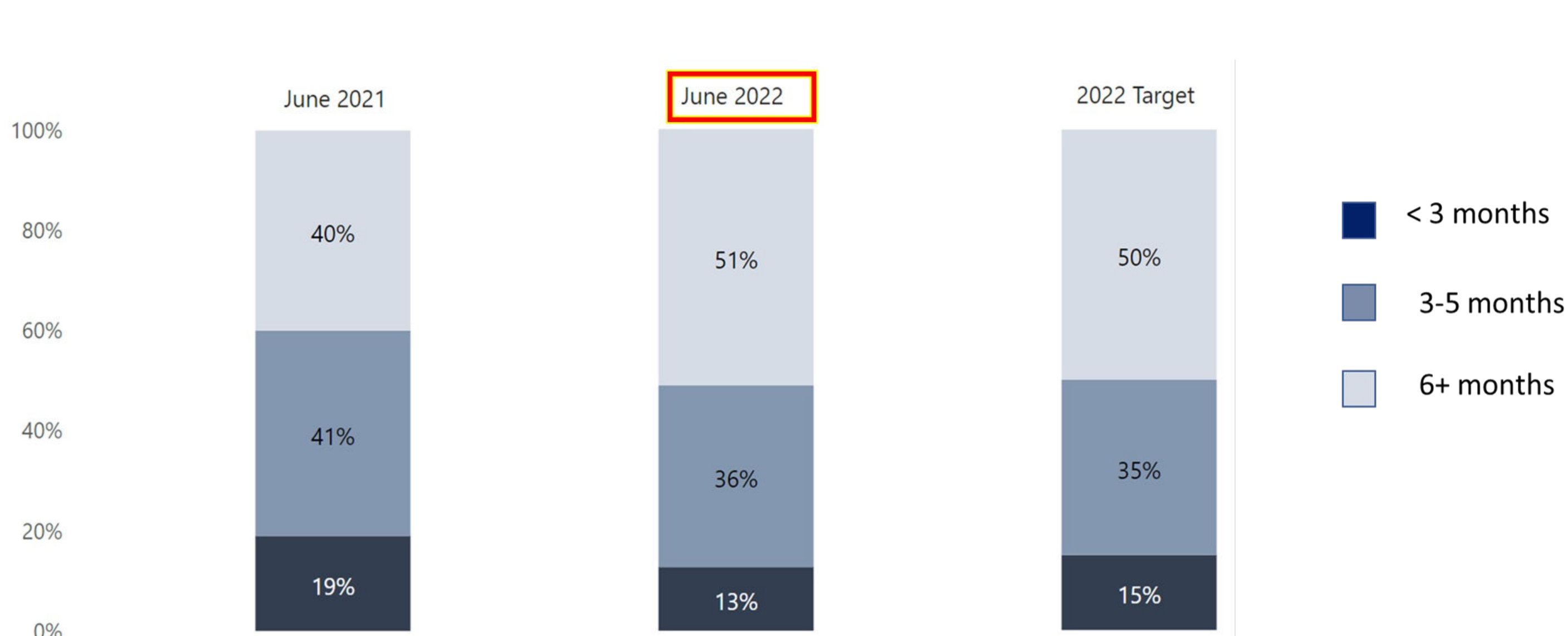


Figure 2: Multi-month Dispensing (MMD): Results vs. Targets



- In June 2022, 18% of people on ART were still on the conventional model, compared to 82% of clients enrolled in a less-intensive DSD model.
- Regarding the multi-month dispensing of ARVs (MMD), 87% of RoC receive three months and more.
- It was possible to achieve these performances thanks to the training of healthcare workers on DSD, including training of data clerks on DSD data collection and reporting.

## DART CAPABILITY MATURITY MODEL SELF-STAGING

Figure 3: CQUIN Treatment Capability Maturity Model Staging Results: 2022

Policies	Guidelines	Coordination	Training	Impact	Diversity	Community	Client Coverage	Procurement	Scale up Plan	M&E System	Facility Coverage	Quality	AHD	MCH	Family Planning	Key Populations	TB/HIV
Most mature domains										Least mature domains							

Figure 3 shows the results of the recent self-assessment using the CQUIN DART Capability Maturity Model. In 2022, Côte d'Ivoire reached the most mature stage (dark green) in five domains, while two domains remained at the least mature stage (red).

Figure 4 shows the progress of the DART Dashboard over time, as well as the results of the revised and expanded DART Capability Maturity Model used in 2022.

Figure 4: CQUIN Treatment Capability Maturity Model Staging- Results: Change Over Time: 2018-2022

	Cote d'Ivoire					
	2018	2019	2020	2021	CQUIN 2.0	2022
Policies						
Guidelines						
Diversity						
Scale-up Plan						
Coordination						
Community Engagement						
Training						
SOPs						
M&E System						
Facility Coverage						
Client Coverage						
Quality						
Impact						
P&SM						
AHD						
KP						
TB/HIV						
MCH						
FP						

## CQUIN ENGAGEMENT AND ACHIEVEMENTS

- Côte d'Ivoire acceded to 8 of the nine (9) communities of practice: M&E, Quality and QI (Quality Improvement), MCH (maternal and child health), NCD (non-communicable diseases), TB/HIV, AHD, KPs and differentiated HIV Testing Services.
- As part of country-to-country visits, Côte d'Ivoire visited Senegal to learn about the implementation of the HIV/Syphilis Duo test. Cote d'Ivoire in turn, received visit of Burundi and Senegal teams focused on the implementation of community-based DSD models.
- As part of experience sharing, Côte d'Ivoire received some tools, such as the RoC satisfaction assessment grid (from DRC) and the SOPs for the KP models (from Senegal). Through sharing these documents, Côte d'Ivoire developed its own tools, including guidelines and procedures for the new adopted DSD models.
- Also, thanks to the CQUIN network support, the country re-assessed the quality of DSD services provided to RoC.
- As a shared experience, Côte d'Ivoire can provide other CQUIN member countries with its expertise in evaluating the quality of DSD services offered to RoC; and for the implementation of the CQUIN subnational Treatment Capability Maturity Model Staging.

## NEXT STEPS/WAY FORWARD

- **DSD plan for Quality.** Developing and validating DSD quality standards for:
  - ✓ Key populations
  - ✓ Pregnant and breastfeeding women
  - ✓ Advanced HIV disease
  - ✓ differentiated HIV testing services
- **DSD Plan for PMTCT:**
  - ✓ Lead the initial phase for pregnant and nursing women DSD
  - ✓ Lead the initial phase for the HIV/Syphilis Duo test
- **DSD Plan for KP:**
  - ✓ Led the initial phase for the key populations: SW, MSM, KP, IDU
- **DSD impact domain:**
  - ✓ 5th edition of the DSD Performance Review (2023)