

**Integrating non-HIV Services into HIV Programs:
Delivering Person-Centered Care for People Living with HIV**

A CQUIN Learning Network Meeting

Nairobi, Kenya | April 15-18, 2024

Since the 2017 launch of the *HIV Coverage, Quality and Impact Network (CQUIN)*, the network has grown into a vibrant, high-impact forum supporting the scale-up of differentiated service delivery (DSD) for HIV in Africa. Convened by [ICAP at Columbia University](#) with support from the Bill & Melinda Gates Foundation, the CQUIN network is designed to accelerate the scale up of innovative service delivery models, and to address the barriers between adoption of DSD policies and the implementation of high-quality strategies at scale. CQUIN activities promote country-to-country learning, diffusion of innovation, community engagement, and co-creation of practical knowledge and tools. CQUIN also provides focused and strategic technical assistance, facilitates DSD-relevant data collection and analysis, and supports countries to plan, coordinate, and monitor DSD activities. As of December 2023, CQUIN has hosted 22 multi-country meetings, 57 webinars, and 50 country-to-country learning visits. Ten communities of practice¹ are working together to exchange best practices and co-create resources on topics prioritized by network members.

In 2023, CQUIN sharpened its focus on holistic person-centered care for people living with HIV, continuing and deepening the work of its communities of practice on [differentiated TB/HIV](#), [differentiated maternal and child health](#), and differentiated HIV and non-communicable disease service integration ([HIV/NCDs](#)). Through webinars, country-to-country visits, community of practice meetings, and a mixed-methods situational analysis, network members explored the issue of integration at the systems and service delivery levels, discussed the difference between integration of HIV programs into national health systems and integration of non-HIV services into HIV programs, described barriers and facilitators to integrated service delivery, and exchanged best practices, case studies, resources, and tools.

From 15-18 April 2024, CQUIN will host an all-network meeting on *Integrating non-HIV Services into HIV Programs: Delivering Person-Centered Care for People Living with HIV*. Participants will share best practices and innovative approaches for integrated service delivery, with a focus on integration of family planning (FP) and hypertension (HTN) services into HIV treatment programs, describing the granular “who/where/how/when” building blocks of program design, as well as key issues including coordination between Ministry of Health departments, donors, and implementing partners and ensuring that national policies, guidelines, training curricula, procurement and stock management systems, and monitoring and evaluation systems are optimized for integrated services at the point of care. To enable a deep dive into the issues, the meeting will focus on integration of family planning services and hypertension services into HIV treatment programs.

Objectives:

- Exchange knowledge, best practices, innovations, resources, and strategies for integration of non-HIV services into HIV treatment programs, with a focus on HTN and FP.

¹ Differentiated M&E; DSD quality management; advanced HIV disease; community engagement in DSD programs; differentiated HIV/TB services; differentiated maternal and child health (MCH) services; differentiated services for key and priority populations; DSD for people with both HIV and NCDs; DSD for displaced, mobile, and migrant populations; and differentiated HIV testing services.

- Share relevant program tools and resources related to integration.
- Identify shared gaps, challenges and opportunities for future joint learning, co-creation of tools and resources and country-to-country exchange visits.
- Develop country-specific action plans.

Each country team will be asked to meet in advance of the April meeting to:

- Review national guidelines, policies, and performance data related to integration of family planning and hypertension services into HIV treatment programs, including:
 - *Coordination*: How are integration activities coordinated between MOH departments, donors, implementing partners, and other key stakeholders?
 - *Target-setting*: How is integration defined at the national level? Are there national targets for integration of FP and/or HTN services into HIV programs? If so, what indicators are used? Is coverage data disaggregated by DSD treatment model?
 - *Implementation*: How are integrated services actually delivered? As a one-stop shop, via referral, other? How are healthcare workers trained and supervised to deliver integrated services?
 - *Monitoring and evaluation*: What are the optimal approaches to M&E of integrated services?
 - *Engagement of recipients of care*: To what extent are recipients of care engaged at the policy, implementation, and evaluation level when it comes to integrated service delivery?
- Identify best practices, resources, and tools to share with other network countries

Key participants in these country-level discussions should include those nominated to attend the meeting, particularly MOH representatives, including DSD coordinators, HIV treatment leads, M&E leads, and representatives from the MCH/SRH and NCD departments, national networks of people living with HIV, donors, implementing partners, and other stakeholders.

Agenda:

Registration will start on the afternoon of Monday April 15th and the opening dinner will take place that evening. The meeting will continue through the end of the day on Thursday, April 18th. Sessions will include plenary and panel discussions, breakout group discussions, tools lab, and poster walk. A detailed agenda will be shared in advance of the meeting, which will be held in English, with French interpretation.

Deliverables:

- Country action plans to optimize integration and person-centered care
- Meeting report, outlining next steps and the way forward