



# Impact of Community Engagement Advocacy Work on Quality Person Centered HIV Services

*Case Study from KENYA*

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CQUIN 8<sup>th</sup> Annual Meeting | December 9-13, 2024 – Johannesburg, South Africa

# Case Study Highlights

- Aim & Objective of the Engagement
- Resources Used (Human, Funds, Materials)
- Engagement Activities
- Outcomes from the Engagement
- Challenges & Overall Reflections
- Key messages

# Aim & Objective of the Engagement

- To improve meaningful engagement of people living with HIV in DSD policy development, program design, planning, implementation, monitoring, and evaluation
- To sustain strong and meaningful community engagement
- To identify potential opportunities for leveraging community engagement gains to justify additional resources for continued advocacy and community engagement efforts

## Resources Used (Human, Funds, Materials)

- Peer educators to disseminate correct information and implementation of DSD
- Organization staff leading the team in implementation of the advocacy project
- Funds from ITPC of \$4,000 and continuous mentorship and technical support.
- Collaboration from Global Network of Sex workers (NSWP) supported with additional funds to incorporate DSD, SRHR and social protection

# Engagement Activities

- Community engagement advocacy work was done to increase and advocate for the quality of person-centered HIV services mostly on DSD.
- Strengthening Partnership and Coordination for Effective DSD Implementation between health facilities, implementing partners, and sex worker networks
- Empowering Sex Workers and MSM with Knowledge on DSD Implementation. Sex workers and MSM currently have limited knowledge about Differentiated Service Delivery (DSD) programs, including their design and opportunities for involvement.
  - This lack of awareness hinders their ability to access and benefit from tailored healthcare services.
- County meeting with the departments of health and service providers in Nakuru and Turkana county

# Impact of Community Engagement

- The meetings highlighted the need for training among healthcare providers, who currently lack information on Differentiated Service Delivery (DSD) and the national guidelines.
- As a result of this engagement, the team gained a clearer understanding of DSD, and the national guidelines, and this will enhance KP friendly service delivery and improve patient outcomes.
- This has brought partnership with NSWPP, addressing gaps in DSD within social protection and SRHR projects, raising awareness among sex workers, and advocating for more inclusive and responsive systems.

# Impact of Community Engagement -2

- The community gained valuable knowledge about Differentiated Service Delivery (DSD), which will empower them to better understand their treatment options and the importance of adherence to treatment.
- Continuous health talks led by peer educators will enhance awareness of Differentiated Service Delivery (DSD) within the community. By sharing information and insights about DSD, these peer educators will empower their peers with the knowledge needed.

# Challenges & Overall Reflections

- A lack of coordination and awareness on DSD among service providers.
- Persistent stigma surrounding HIV and Key populations hindering and undermining community efforts.
- Limited resources needed for effective implementation and advocacy efforts
- Limited or no representation of the voices of all community members leading to gaps in addressing their specific needs.
- Existing policies that are hindering or making it difficult to advocate for changes in service delivery. Uganda, DRC, Kenya and Ghana

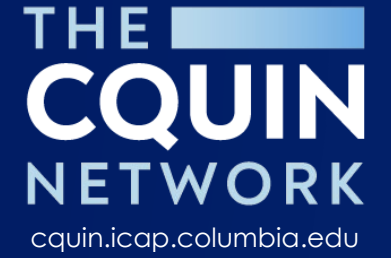


# Key Messages

- Successful community engagement relies on collaboration among stakeholders, including healthcare providers, government agencies, and community organizations, to create a unified approach to service delivery.
- Ongoing community involvement in advocacy efforts is essential for sustaining improvements in service quality and ensuring that the voices of marginalized populations are heard.
- Everyone (communities, service providers, and policymakers) has a role in advancing person-centered HIV services, highlighting the importance of collective action and support.

# Sex Worker engagement on DSD with Health care providers





# Thank You!

