

SERVICE INTEGRATION TOOLS

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Nigeria's Service Integration Tools

- Tools were developed in late 2024 for service integration.
- The tools are designed for use at the three levels of healthcare in Nigeria – Primary, Secondary, and Tertiary.
- The tools include a Service Integration Manual, SOPs for service integration in the states, Job Aids, and Training slides on service Integration
- Phased approach

INTEGRATION ASSESSMENT TOOL

B	C	D
	Service Integration Assessment	Response
	1. This HIV integration checklist is developed to assess the readiness of the facilities for integrating HIV into the mainstream hospital services by assessing various aspects of HIV service integration, enabling a thorough evaluation of service availability, staff capacity, client support, and quality improvement processes.	
	2. Please note that it is not all the issues specified here that would apply to all the health facility types since their capacities differ	
	3. Also, the respondents should be front line healthcare workers offering services in the mainstream hospital.	
	Section 1 - Assessment conductors	
	Name of Assessor 1	Text
	Name of Assessor 2	Text
	Name of Assessor 3	Text
	Section 2 - Facility-related Information	
	Geo Location	
	latitude (x,y °)	coordinates
	longitude (x,y °)	coordinates
	altitude (m)	Integer
	accuracy (m)	Integer
	Date	Date
	Purpose Needs Assessment	Baseline
	Facility Name	Text
	Level of Care	Primary
	Ownership	Federal
	State	Abia
	LGA	Text

- Designed for use by National and State level stakeholders in all levels of health facilities to assess what the facilities already have and what they need to put in place. It may also be used by facility management.
- The results of the assessment help guide facilities in closing gaps in service integration.
- Comes as an Excel and a printable format

Assessment Includes...

- Human resources for health – doctors, nurses and other cadres- and the number presently offering HIV services,
- Types of HIV services presently offered and level of integration into mainstream health services, at various delivery points(lab, pharmacy, GOPD, etc)
- The availability of NCD services at the facility,
- Capacity building activities, including the presence of internal trainers, and existing gaps.
- A section on integration thinking, where suggestions are made by the facility staff on the best days/times to integrate service delivery.

Standard Operating Procedures



Standard Operating Procedure

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- The purpose of the SOP is to describe the process of integrating HIV services into the mainstream health care system of Nigeria at the different levels of care be they private or public), and designed for use by various stakeholders.
- Job Aid is a simple tools specifying the roles and cadres of health care workers to implement service integration, for use at the health facility.
- A page included for service integration for PHCs, as these make up 85% of health facilities in the country.
- Also gives a framework for effective referrals.
- It is intended as a complementary tool to the National HIV Service Integration Manual.

Training Manual

- The training manual is designed to build the capacity of health care workers on care for PLHIV and service integration.
- It covers various aspects of care for RoCs, including adult/pediatric ART, AHD, CQI, and Integration implementation planning.
- Currently ToT has been done for national and state trainers.



Conclusion

- While a baseline assessment has been done in 6 states, plans are being developed to carry out a 6 month review and to conduct baseline in more states as funding permits.
- The Tools present a road map for states, local governments and facilities to integrate HIV services and mainstream healthcare, taking into account local and regional differences to ensure integration in sustainable and practical ways.

Thank You!

